



## AGENDA | MONDAY 11 SEPTEMBER

### PRE-SEMINAR WORKSHOPS & ACTIVITIES

**CENTRAL BANK SUMMIT**  
9:00 AM – 12:00 PM | **Level 1**

Central Bank Summit moderated by Sopee  
Sa-nguandekul, Director, The Bank of Thailand

**ACMA LUNCH MEETING**  
12:00 PM – 2:00 PM | **Level 1**

Asia Cash Management Association (ACMA) Lunch Meeting led by

- Oscar Esteban, Chairman
- Ted Devereux, Executive Director, ACMA

**ACMA WORKSHOP**  
2:00 PM – 4:30 PM | **Level 1**

Workshop moderated by

- Ted Devereux, Executive Director, ACMA
- Scott Forster, General Manager International Operations, Linfox Armaguard
- Charles Wink, General Manager, G4S

**DELEGATE CHECK-IN**  
4:30 PM – 6:00 PM | **Lobby Level**  
**Grand Ballroom Foyer**

Check-in and distribution of delegate materials.

**WELCOME RECEPTION**  
5:00 PM – 7:00 PM | **Lobby Level**  
**Grand Ballroom 2 + 3**

Enjoy networking time and a warm welcome in the Sponsor Exhibition Hall.

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CURRENCY™

# AGENDA | TUESDAY 12 SEPTEMBER

## SEMINAR DAY 1 BEGINS

SEMINAR AREA OPEN  
8:30 AM – 7:00 PM | **Lobby Level Sponsor Exhibition Hall**

Sponsor Exhibition Hall is open to delegates.  
Coffee and tea served at 8:30 am.

OPENING REMARKS  
9:00 AM – 9:15 AM | **Lobby Level Grand Ballroom 1**

Opening Remarks by Dan Harrison, Vice President- Operations, Currency Research

WELCOME REMARKS  
9:15 AM – 9:35 AM | **Lobby Level Grand Ballroom 1**

Welcome immediately followed by Cash Payments in Thailand by Paiboon Kittisrikangwan, Deputy Governor, Bank of Thailand

## SESSION I: CASH AND PAYMENTS

COORDINATED BY DAN HARRISON, CURRENCY RESEARCH

PRESENTATION  
9:35 AM – 10:00 AM | **Lobby Level Grand Ballroom 1**

Global Trends In Payments And The Future Of Cash In Circulation by Gonzalo Santamaria, Vice President, Currency Research

PRESENTATION  
10:00 AM – 10:25 AM | **Lobby Level Grand Ballroom 1**

Word From the Frontlines of Demonetization: A CMC's Perspective and Lessons Learnt by Anush Raghavan, Head – Risk Management, CMS Info Systems Pvt. Ltd.

QUESTIONS & ANSWERS  
10:25 AM – 10:45 AM | **Lobby Level Grand Ballroom 1**

*Submit questions or participate in polling on the **Online Delegate Portal** or at **www.sli.do** using the event code **#CR1**. Make sure you select the correct room (Grand Ballroom 1) to participate!*

COFFEE BREAK  
10:45 AM – 11:45 AM | **Sponsor Exhibition Hall**

**Delegate Photograph promptly at 10:45 am at the Grand Ballroom entrance.** Light snacks, tea and coffee are available in the Sponsor Exhibition Hall.

## SPONSOR BREAKOUT MEETINGS I

BREAKOUTS  
11:50 AM – 12:35 PM  
**LEVEL 1 | Chao Phraya, Garden Gallery, Valley Rooms**

Cash Centres: Entering New Dimensions by G+D Currency Technology. *Closed to competitors.* Chao Phraya Room

Cash Optimization by Hitachi-Omron Terminal Solutions, Corp. *Closed to competitors.* Garden Gallery Room

Smart Safe Lessons from the United States by Armor Safe Technologies. Valley Room

LUNCHEON  
12:35 PM – 2:00 PM | **Sponsor Exhibition Hall**

Lunch served in the Sponsor Exhibition Hall

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## SPONSOR BREAKOUT MEETINGS II

BREAKOUTS  
2:00 PM – 2:45 PM | **Level 1 | Chao Phraya, Valley Rooms**

Explore the "Soft" Side of Cash Center Automation by G+D Currency Technology. *Closed to competitors.* Chao Phraya Room

Is Cash Still King? by G4S. Valley Room

COFFEE BREAK  
2:45 PM – 3:15 PM | **Sponsor Exhibition Hall**

Light snacks, tea and coffee are available in the Sponsor Exhibition Hall.

## AGENDA | TUESDAY 12 SEPTEMBER, CONTINUED

### SESSION II: TECHNOLOGY & INNOVATION COORDINATED BY BO H. HOLMGREEN, CASH MANAGEMENT ASSOCIATION OF THE AMERICAS (CMAA)

PRESENTATION 3:15 PM – 3:35 PM   Lobby Level Grand Ballroom 1	Squeezing Cash Out of Your ATM Operations With Cash Recycling & Digital Payment Experiences by Ina Suwandi, Executive Vice President, Bank Central Asia
PRESENTATION 3:35 PM – 3:55 PM   Lobby Level Grand Ballroom 1	Cash in a Cashless Society by Anesh Naidoo, Vice President (Head of Cash Operations), DBS Bank
PRESENTATION 3:55 PM – 4:15 PM   Lobby Level Grand Ballroom 1	Retail Cash Handling Optimisation – Small to Large Retailers by Chris Wright, Managing Director, G4S
PRESENTATION 4:15 PM – 4:35 PM   Lobby Level Grand Ballroom 1	Effects of Global Trends: How Digitalization and Automation Change our Industry! by Matthias Roehrich, Vice President, Marketing & Sales, Southeast Asia, Giesecke & Devrient
QUESTIONS & ANSWERS 4:35 PM – 5:00 PM   Lobby Level Grand Ballroom 1	Submit questions or participate in polling on the <b>Online Delegate Portal</b> or at <b>www.sli.do</b> using the event code <b>#CR1</b> . Make sure you select the correct room (Grand Ballroom 1) to participate!
NETWORKING RECEPTION 5:00 PM – 7:00 PM   Sponsor Exhibition Hall	Enjoy networking time, hors d'oeuvres and beverages in the Sponsor Exhibition Hall.

### END OF SEMINAR DAY 1

## AGENDA | WEDNESDAY 13 SEPTEMBER

SEMINAR AREA OPEN 8:30 AM – 3:30 PM   Sponsor Exhibition Hall	Sponsor Exhibit Hall is open to delegates. Coffee and tea served at 8:30 am.
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### SESSION III: BCP AND FRAUD COORDINATED BY STEVEN HONG, CASH PROCESSING SOLUTIONS (CPS)

PRESENTATION 9:00 AM – 9:20 AM   Lobby Level Grand Ballroom 1	Detective and Preventive Measures Against Cyber Fraud by Joe C.L. Chan, Professor and Director, The Hong Kong Polytechnic University and GuardStar Company Limited
PRESENTATION 9:20 AM – 9:40 AM   Lobby Level Grand Ballroom 1	Self Service Terminals - Physical and Fraudulent Attacks - Who is Responsible? by Ted Devereux, Executive Director, Asia Cash Management Association (ACMA)
PRESENTATION 9:40 AM – 10:00 AM   Lobby Level Grand Ballroom 1	Business Continuity Planning in Cash Operations by Ali Madani, Deputy Director (Currency Management Department), State Bank of Pakistan
QUESTIONS & ANSWERS 10:00 AM – 10:20 AM   Lobby Level Grand Ballroom 1	Submit questions or participate in polling on the <b>Online Delegate Portal</b> or at <b>www.sli.do</b> using the event code <b>#CR1</b> . Make sure you select the correct room (Grand Ballroom 1) to participate!

### SPONSOR BREAKOUT MEETINGS III

BREAKOUTS 10:25 AM – 11:10 AM LEVEL 1   Chao Phraya, Garden Gallery, Valley Rooms	Using Software to Increase Productivity, Stay Flexible and Maintain Control by Cash Processing Solutions (CPS). <i>Closed to competitors</i> . Chao Phraya Room
	What Do "Big Data" and Cash Management Have in Common? by NCR. Garden Gallery Room
	The Integration of ADSURE® RFID Security Bag with Internet Applications Enables Real-Time, Locational Based, Track and Traceable Cash Management by Adsure Packaging. Valley Room

## AGENDA | WEDNESDAY 13 SEPTEMBER, CONTINUED

COFFEE BREAK  
11:10 AM – 11:40 AM | [Sponsor Exhibition Hall](#)

Light snacks, tea and coffee are available in the Sponsor Exhibition Hall.

### SESSION IV / PANEL DISCUSSION : Consumers & Payment Technology: Their Impact on Strategies for the Cash Cycle

MODERATED BY DAVID FAGLEMAN, CASH SERVICES UK

PANEL DISCUSSION  
11:40 AM – 12:55 PM | [Lobby Level  
Grand Ballroom 1](#)

Panelists:

- Zulkanain Kassim, Chief Operating Officer, Affin Bank
- Anne Lewis, Head of Product Development, Vaultex UK

LUNCHEON  
12:55 PM – 2:15 PM | [Sponsor Exhibition Hall](#)

Lunch served in the Sponsor Exhibition Hall

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## SPONSOR BREAKOUT MEETINGS IV

BREAKOUTS  
2:15 PM – 3:00 PM | [Level 1  
Chao Phraya, Garden Gallery, Valley Rooms](#)

Turning Data Into Information: An Independent Approach to Data Analysis by Cash Processing Solutions (CPS). *Closed to competitors.* Chao Phraya Room

Recycling Devices – Friend or Foe? by NCR. Garden Gallery Room

Live Demo: A Total Retail Solution with Security & Visibility by Hightech Company Limited. Valley Room

COFFEE BREAK  
3:00 PM – 3:30 PM | [Sponsor Exhibition Hall](#)

Light snacks, tea and coffee are available in the Sponsor Exhibition Hall.

## SESSION V: CASH EFFICIENCY STRATEGIES

COORDINATED BY REBECCA ORMROD, G+D CURRENCY TECHNOLOGY

PRESENTATION  
3:30 PM – 3:50 PM | [Lobby Level  
Grand Ballroom 1](#)

Staying Ahead of Evolving Cash Cycle with Cash Forecasting and Optimization by Marius Potgeiter, Chief Operating Officer, SANID

PRESENTATION  
3:50 PM – 4:10 PM | [Lobby Level  
Grand Ballroom 1](#)

Improving CMC/CIT Service - Would Central Bank Regulation Help? by Mr. Decymus, Director / Group Head of Policy Currency Management, Bank Indonesia

PRESENTATION  
4:10 PM – 4:30 PM | [Lobby Level  
Grand Ballroom 1](#)

Strategies for Foreign Banknote Processing by Jens Seidl, Managing Director, Travelex

QUESTIONS & ANSWERS  
4:30 PM – 4:50 PM | [Lobby Level  
Grand Ballroom 1](#)

Submit questions or participate in polling on the **Online Delegate Portal** or at [www.sli.do](#) using the event code **#CR1**. Make sure you select the correct room (Grand Ballroom 1) to participate!

SEMINAR WRAP-UP  
4:50 PM – 5:10 PM | [Lobby Level  
Grand Ballroom 1](#)

Live Industry Survey & Seminar Remarks by Tan Chee Meng, Managing Director, Asia & Middle East, Currency Research

DELEGATE DINNER  
6:30 PM – 10:00 PM | [Swimming Pool](#)

Delegate Appreciation Dinner at hotel's outdoor pool.

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**HITACHI**  
Inspire the Next

END OF SEMINAR DAY 2

## AGENDA | THURSDAY 14 SEPTEMBER

### POST-SEMINAR SYMPOSIUM BEGINS

#### POST-SEMINAR SYMPOSIUM SESSION I | COORDINATED BY DAN HARRISON, CURRENCY RESEARCH

##### CURRENCY PRODUCTION — WHERE THE CASH CYCLE BEGINS

<p>WELCOME REMARKS 9:00 AM – 9:10 AM   <a href="#">Lobby Level</a> <a href="#">Grand Ballroom 1</a></p>	<p>Welcome Remarks by Dan Harrison, Vice President–Operations, Currency Research</p>
<p>PRESENTATION 9:10 AM – 9:30 AM   <a href="#">Lobby Level</a> <a href="#">Grand Ballroom 1</a></p>	<p>Polymer for Low Denomination Banknote - A Country's Experience by Susan Kumar, Chief Manager Currency &amp; Corporate Services, Reserve Bank of Fiji</p>
<p>PRESENTATION 9:30 AM – 9:50 AM   <a href="#">Lobby Level</a> <a href="#">Grand Ballroom 1</a></p>	<p>Industry 4.0 Meets the Cash Cycle: From Banknote Production to Processing by Shan Prabhakaran, Product Manager, G+D Currency Technology</p>
<p>PRESENTATION 9:50 AM – 10:10 AM   <a href="#">Lobby Level</a> <a href="#">Grand Ballroom 1</a></p>	<p>Thinking About Using Data to Optimise Your Cash Operations? This is Already Happening Around the World - Discover How by Shawn Ashdown, Regional Service and Business Development Director, Cash Processing Solutions (CPS)</p>
<p>QUESTIONS &amp; ANSWERS 10:10 AM – 10:30 AM   <a href="#">Lobby Level</a> <a href="#">Grand Ballroom 1</a></p>	<p>Submit questions or participate in polling on the <a href="#">Online Delegate Portal</a> or at <a href="#">www.sli.do</a> using the event code <b>#CR1</b>. Make sure you select the correct room (Grand Ballroom 1) to participate!</p>
<p>COFFEE BREAK 10:30 AM– 11:00 AM   <a href="#">Lobby Level</a> <a href="#">Grand Ballroom Foyer</a></p>	<p>Light snacks, tea and coffee are available in the Grand Ballroom Foyer.</p>

#### POST-SEMINAR SYMPOSIUM SESSION II | COORDINATED BY TOM MITCHELL, CURRENCY RESEARCH

##### CURRENCY PRODUCTION — WHERE THE CASH CYCLE BEGINS

<p>PRESENTATION 11:00 AM – 11:20 AM   <a href="#">Lobby Level</a> <a href="#">Grand Ballroom 1</a></p>	<p>The Intelligent Banknote to Secure Its Future by Uwe Mönks, Managing Director, coverno, Koenig &amp; Bauer AG and OWL University of Applied Sciences</p>
<p>PRESENTATION 11:20 AM – 11:40 AM   <a href="#">Lobby Level</a> <a href="#">Grand Ballroom 1</a></p>	<p>Most used Security Features in the Past 5 Years by Elena Rumyantseva, Banknote Analysis Consultant and Alexander Nefedov, Head of International Department, InterCrim-Press</p>
<p>PRESENTATION 11:40 AM – 12:00 PM   <a href="#">Lobby Level</a> <a href="#">Grand Ballroom 1</a></p>	<p>Currency and Technology, Evolving the Oldest Payment Instrument: A US Perspective by Shaun Ferrari, Managing Director, Americas &amp; Caribbean, Currency Research</p>
<p>QUESTIONS &amp; ANSWERS 12:00 PM – 12:20 PM   <a href="#">Lobby Level</a> <a href="#">Grand Ballroom 1</a></p>	<p>Submit questions or participate in polling on the <a href="#">Online Delegate Portal</a> or at <a href="#">www.sli.do</a> using the event code <b>#CR1</b>. Make sure you select the correct room (Grand Ballroom 1) to participate!</p>
<p>SYMPOSIUM CLOSING 12:20 PM – 12:30 PM   <a href="#">Lobby Level</a> <a href="#">Grand Ballroom 1</a></p>	<p>Closing Remarks by Tom Mitchell, Regional Director Northern Europe &amp; Global Sales Manager–Sponsorship, Currency Research</p>
<p>LUNCHEON 12:30 PM – 2:30 PM   <a href="#">Lobby Level</a> <a href="#">Grand Ballroom Foyer</a></p>	<p>Lunch served in the foyer</p>
<p>BANK OF THAILAND TOUR 1:00 PM – 4:20 PM</p>	<p>Banknote Production &amp; Management Exhibition Tour at the Bank of Thailand</p>

POST-SEMINAR SYMPOSIUM ENDS WHICH CONCLUDES  
THE 2017 ASIA CASH CYCLE SEMINAR (ICCOS) PROGRAM.

